Master in
Innovation and Research for Social Work and Social Education

At a glance

- Italian degree class: LM-87
- ECTS credits: 120
- Duration of the course: 2 years
- Courses will be taught in: Italian, German and English (trilingual)
- Places available: 20 EU + 2 non-EU
- Campus: Brixen-Bressanone
- Tuition fees: € 1.348,50 per year
Course description
In South Tyrol, special attention has traditionally been paid to the welfare of citizens. At a time when the challenges for social services are growing faster than the resources available, innovative approaches are needed while resources must be used in an effective and sustainable way. The aim of this programme is to educate social work professionals who can plan, implement and evaluate the participatory and innovative development of social services. The master programme is aimed at graduates of bachelor programmes as well as at experienced professionals with an interest in further studies in social work.

Structure of the course
In addition to the core areas of social work and social policy, the curriculum is enriched by courses in law, economics and administration as well as psychology, ethics, anthropology and pedagogy, which are tailored to the educational objectives of the programme. Its structure fosters the development of students’ own research projects and provides various skills needed for the innovative management of social services.

The programme offers a pedagogical and didactic perspective based on blended learning that allows an optimal integration between time and activities in the classroom and online as well as in active, collaborative and flexible environments, which focus on the students and their specific needs.
Study Plan - Master in Innovation and Research for Social Work and Social Education

1st year
12 CP  Theory and Research in Social Work
6 CP   Social Work and Social Theory
6 CP   Knowledge Production and Critical Practice Application in Social Work
6 CP   Community Work and Participation
12 CP  Social Policy and Welfare Production
6 CP   Social Policy Between Global Change and Local Challenges
6 CP   Actors and Organization of Integrated Welfare
6 CP   Quantitative Methods and Social Research
10 CP  Labour Dynamics, Social Security and Administrative Action
6 CP   Labour and Social Security Law
4 CP   Administrative Law
6 CP   Psychology of Care and Personnel Development in Social Work
4 CP   Digital Ecology
4 CP   Professional Placement

2nd year
6 CP   Participatory Design and Evaluation of Innovative Social Interventions and Services
11 CP  Values and Ethics in Cultural and Professional Contexts
6 CP   Inter-and Transcultural Approaches in Communicative and Organizational Processes
5 CP   Values and Professional Cultures in Social Work
11 CP  Social Entrepreneurship and Economic Management of Social Services
6 CP   Administration and Economic Management of Social Services
5 CP   Social Entrepreneurship Education
6 CP   Criminal Justice and Social Work
4 CP   Integrated Social Planning
4 CP   English for Social Work
6 CP   Project or Research Placement
12 CP  Final Exam

The principles that govern the requirement of compulsory attendance are the following:
The course aims to provide you with extra depth to your studies as well as provide you with the professional skills that qualified experts need to work in the field. Therefore, attendance
requirements are established following your work commitments. You can freely attend theoretical lectures, but attendance is compulsory for laboratories. Attendance is valid both in presence or synchronous online.

**Exchange programmes and internships**

At the moment we are partnered with more than 30 universities all over the world and part of a large collaboration network with employers in Italy and abroad where you can undertake your **compulsory internship of a minimum of 200 hours**.

**Career opportunities**

Graduates will work in management and advisory positions in public and private social services as well as in related areas of education and health care. They are particularly qualified for research-based planning, development and evaluation of innovative forms of service provision and organisation in all fields of social work. They have professional attitudes and skills for working with vulnerable people affected by social inequalities, exclusion and discrimination, as well as skills for innovative social planning and social policy making.
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Application and Admission
You can find all you need to know in order to apply and gain admission to this study programme by browsing through the information below.

Subject to accreditation of the Ministry.

Deadlines

Early Bird Application
Application: 02/03 - 28/04/2020 (by noon local time)
Language exams: 15 - 22/04/2020 (registration 31/03 - 07/04/2020)
Admission procedure: 12/05/2020
Publication of ranking lists: by 18/05/2020
Payment of the 1st instalment of the tuition fees: by 28/05/2020 (by noon local time)
Enrolment: 15/07 - 16/10/2020 (by noon local time)

Late Application
Application: 20/05 - 09/07/2020 (by noon local time)
Language exams: 01 - 02/07/2020, if necessary, also on 03/07 (registration 20/05 - 25/06/2020)
Admission procedure: 23/07/2020
Publication of ranking lists: by 29/07/2020
Payment of the 1st instalment of the tuition fees: by 06/08/2020 (by noon local time)
Enrolment: 29/07 - 16/10/2020 (by noon local time)

Preparatory courses and Freshers Days
Intensive language courses: 07 - 25/09/2020 (Monday to Friday, 8 h/day)
Freshers Day: 29/09/2020

1st semester
Classes: 28/09 - 23/12/2020
Exams (extraordinary session): 14 - 23/12/2020
Holidays: 24/12/2020 - 06/01/2021
Classes: 07/01 - 16/01/2021
Exams: 18/01 - 13/02/2021

2nd semester
Classes: 22/02 - 01/04/2021
Holidays: 02/04 - 05/04/2021
Classes: 06/04 - 12/06/2021
Exams (extraordinary session): 17 - 29/05/2021
Exams: 14/06 - 10/07/2021

Autumn session
Exams: 23/08 - 25/09/2021

Available places
EU citizens and citizens given parity of treatment
Early Bird Application: 15
Late Application: 5
Non-EU citizens (living abroad)
Early Bird Application: 2

The programme will only be offered if a minimum of 12 newly enrolled students is reached.

Entry requirements
To gain admission to this programme you need one of the following qualifications:

1. a Bachelor in one of the following subject areas:
   class 6 (Social Work) (D.M. 509/1999)
   class L-19 (Education) (D.M. 270/2004)
   class 18 (Education) (D.M. 509/1999)
   class L-40 (Sociology) (D.M. 270/2004)

2. an equivalent qualification awarded in Italy according to the old university system
   Diploma Universitario in Servizio Sociale (DUSS) (University diploma in Social Work)
   Diploma Universitario di Educatore Professionale/di Comunità (Community Educators)
   Diploma di Scuola Diretta a Fini Speciali in Servizio Sociale (Specific Vocational Qualification in Social Work)
   Convalida universitaria del diploma di Assistente Sociale ai sensi dell’articolo 5 del D.P.R. 14/1987 (University-recognised diploma in Social Work)
   Laurea quadriennale in Scienze del Servizio Sociale (four-year degree in Social Work)

3. an equivalent qualification gained abroad

4. a degree from another class or an old Italian degree or any equivalent degree gained abroad
   and the achievement of at least 18 credits in:
   SPS/02 History of political thought
   SPS/04 Political science
   SPS/07 General sociology
   SPS/08 Sociology of culture and communication
   SPS/09 Economic sociology of work and organisations
   SPS/10 Urban and environmental sociology
SPS/12 Sociology of law, deviance and social change

at least 12 credits in:
M-PSI/01 General psychology
M-PSI/04 Developmental and educational psychology
M-PSI/05 Social psychology
M-PSI/06 Work and organizational psychology
M-PED/01 Theories and science of education and social education
M-PED/03 Methodologies of teaching and special education
M-PED/04 Educational research

The credit points referred to in point 4 must have been acquired before the interview.

If you have not yet graduated at the time of application: you can apply, but you will be admitted conditionally and you need to submit your diploma by the enrolment deadline.

If you graduate after the enrolment deadline: you cannot enrol and you will lose your place, which will be offered to the subsequent applicant in the ranking list. In this case you should not pay the tuition fees to secure your admission. You will be able to submit a late enrolment request and, only if there still are available places, you can enrol by 18 December 2020

To be admitted you must fulfil the language requirements indicated in the section “Language requirements”.

Concurrent enrolment at several universities or in several study programmes at the same university is not allowed.

Language requirements

The official teaching languages are German, Italian and English. Therefore, the following language requirements apply, otherwise you will be excluded from the admission procedure:

**Entry level** (to gain admission)
1st language: C1
2nd language: B2
3rd language: no level required

**Exit level** (to graduate)
1st language: C1
2nd language: C1
3rd language: B1

The levels of the Common European Framework of Reference apply.

Your first language is the language in which you have the highest level of proficiency (C1). Your third language is instead the language in which you are weaker (or in which you are an absolute beginner).

You can demonstrate your language proficiency in the application portal (in the section “upload language certificates” and/or “enrol for language exams”) after you have created an application in the section “create/manage applications”. The certification is mandatory for the first and second language, for the third language it is recommended (from B1 onwards).

- In case your final certificate has been awarded by an Italian public institution, you need to submit a self-declaration.
In case your final certificate has been awarded by a foreign public institution, you need to upload diploma scanned copy of the original.

You can demonstrate language proficiency through:

1. **the main teaching language in your final high school year** if German, Italian or English (recognised as C1) (Ladin upper secondary schools: recognised as B2 in German and Italian).

2. **a bachelor or master degree** in Italian, German or English (recognised as C1). unibz graduates must upload the language certificates obtained and/or declare that they have passed language exams at the unibz Language Centre [B2, B2+ or C1]

3. **a recognised language certificate** (see the list of recognised certificates: https://www.unibz.it/en/services/language-centre/study-in-three-languages/). If you cannot upload the certificates, you can send them by e-mail as PDF files or deliver them in person to the Language Centre by the application deadline (see “Deadlines” section).

4. **language exams organised by the unibz Language Centre.** You can register for these exams online through the application portal (in the section “enrol for language exams”) after you have filled out your application in the section “create/manage applications”. The registration periods are indicated in the “Deadlines” section. If you start your application outside a language exams registration period, you must return to the portal during one of the periods indicated above in order to register for an exam.

Information regarding the structure of the language proficiency exams, their duration, their administration, and typical processing time for the publication of the results can be found on the following webpage: https://www.unibz.it/en/services/language-centre/language-exams/.

Secondary schools in a foreign country/Bi- or multilingual schools

If the foreign language proficiency levels (for German, Italian, or English) are explicitly indicated on the diploma of graduation according to the Common European Framework of Reference (i.e., B1, B2 or C1), and if all four language abilities (reading, listening, speaking, writing) have been assessed, then the indicated levels will be accepted as a proof of proficiency for the second and/or third language.

Please upload your school-leaving certificate to the application portal in the section “upload language certificates” under the respective language. The Language Centre will decide on its recognition.

Third language/Intensive language courses in September

If you have already acquired a language certificate in the third teaching language, please upload it to the portal. If you are not able to certify your language competence in the third language and you are admitted to unibz, you will have to take a placement test. You will receive further information about the test by e-mail. Based on the result of the placement test, you will be assigned to a certain learning path so that you will be able to reach level B1 as soon as possible.

If you are an absolute beginner in the third language, or if you have a level below B1, you may attend a three-week intensive language course during the pre-semester session in September in order to start the learning path.
The dates of the extensive courses are indicated in the “Deadlines” section. Beginner courses (A1) will be offered exclusively during the pre-semester intensive course session in September will no longer be offered during the academic year. Therefore, absolute beginners should start their learning path for the third language by attending the intensive courses in September.

There will be extensive courses (4 hours per week) during the semesters and intensive courses (8 hours per week) during the time between semesters.

The language courses offered by the Language Centre are free of charge and aim to help the students reach the level B1 in the third language after the first study year.

Online Application

Your application must be submitted online through the Application Portal. The deadlines are indicated in the “Deadlines” section.

- You need to create an account;
- Then fill in the form online and check if the required information is complete;
- Upload the required attachments for every selected study programme in the portal and submit the application by the deadline. Once the application has been sent, it cannot be modified. Filled-in forms which have not been sent correctly will not be taken into consideration.

Please note: Mendacious declarations will be criminally prosecuted and will result in the automatic exclusion from the ranking list.

You have to upload:

- a passport-size colour photo;
- a photocopy of a valid identity card or passport (front/back). Please note: if your document is invalid, incomplete or unreadable, you will be excluded from the admission procedure;
- the attachments listed under “Admission procedure”.

If you gained your qualification abroad, you must also upload:

- the diploma of your qualification: if you are not yet in possession of the diploma, you can upload it upon enrolment at the very latest - until you have not uploaded your diploma, you can only gain conditional admission;
- an official translation of the qualification into Italian (not necessary for qualifications in German or English);
- the Diploma supplement, where it must be indicated: that the student has achieved at least 180 credit points (ECTS) and that the study title gives access to a master programme.

In case of doubt, unibz reserves the right to request further documents (e.g. declaration of equivalent value).

- the declaration of equivalent value of your qualification: if you are not yet in possession of the declaration, you can upload it upon enrolment at the very latest (see next paragraph);
- the valid permit to stay for Italy (only for non-EU citizens legally resident in Italy) - see below chapter “EU-citizens and equivalent” point 2.
The declaration of equivalent value (not necessary for qualifications gained in Austria or Germany, but unibz reserves the right to request it in case of doubt)

If you have a foreign qualification, you must certify that your qualification would grant you admission to a similar study programme in the country where you gained this qualification. For this reason, you must:

- apply for the “dichiarazione di valore” (declaration of equivalent value) at an Italian consulate or embassy abroad (please apply for the declaration as soon as possible since processing times might be long);
- upload the declaration upon enrolment at the very latest, together with the other relevant documents.

EU-Citizens and equivalent
If you are excluded in the first session, you might apply again in the second one.

EU-Citizens and equivalent
You might apply for more than one study programme. If you are excluded in the first session, you might apply again in the second one.

Considered as equivalent are:

1. Citizens from Norway, Iceland, Liechtenstein, Switzerland, San Marino and the Vatican City State;
2. Non-EU citizens with a valid permit to stay in Italy [see article 39, paragraph 5 of decree no. 286 of 25.07.1998: “permesso di soggiorno” (residence permit) for work, family reasons, political or humanitarian asylum, religious reasons]. In this case, you apply directly to the University as described above and must submit a copy of your valid permit to stay. A permit to stay for study reasons or a visa for tourism is not If the permit has expired, you must attach a renewal request. Please note that if you do not provide the permit, you will be automatically considered a non-EU citizen living abroad and therefore subject to the admission procedure through the Italian authorities in your country of origin.

Non-EU-Citizens (living outside of Italy)
Only one application period is offered. After the deadline it is not possible to apply anymore. Application fee: € 30.

As a non-EU citizen living abroad, you will also have to apply at the Italian authorities (consulate or embassy) in your country. The deadlines set by the Italian Ministry of Education, Universities and Research (http://www.studiare-in-italia.it/studentistranieri/) must be met. At the Italian authorities, you can apply for one study programme only. Should you not follow this procedure with the local Italian authorities, your direct online application to unibz will be declared null and void.

Admission procedure
We would like to assure you that the admission exams will take place, but in telematic form. We will send you all the necessary information right after April 28th - the end of the registration period. However, already now we ask you to make sure that you have a computer and internet access for the days of the entrance exam. Your computer must have a camera and a microphone so that the exam commission can hear and see you.
As you know, in order to take part to the admission exam you must also meet the language requirements.

We are available to answer any questions you may have.

The admission procedure is based on the following criteria:

1. **Paper and admission interview** (max. 80 points in total): from the paper of no more than 1,500 words shall emerge:
   - why you want to enrol for the degree
   - the skills and knowledge you have that will be relevant for studying this subject
   - your expectations
   The interview aims to develop the topics presented in the paper previously and to explore your motivation and skills (see Section “Deadlines”).
   The interview will take place in Brixen-Bressanone (see section “Deadlines”). Location and time will be published on the website of the study programme. You can choose whether to attend the admission interview in English, German or Italian. In justified exceptional cases, the interview can be organised via video conference. In this case, you must provide at least by the application deadline a written and reasoned request to the Faculty Secretariat;

2. **Work experience gained working in the social or educational fields** (max. 20 points);

In the event of equal scores, the younger applicant will have priority.

In the application portal, you shall:

- upload the paper.

**Ranking lists**

The Admission Committee will only evaluate the documents uploaded in the portal by the application deadline. The ranking lists with the admitted students will be published here and are only valid for the respective academic year.

**Secure your admission and enrolment**

If you have been admitted to more than one study programme, you can only secure your admission in one of them. Doing so you refrain from the admission to other programmes.

1. **Choose the study programme and pay the fees (to secure your admission) in the application portal.**

   The deadlines are indicated in the “Deadlines” section.

   If you do not meet this deadline, you will automatically be excluded and the next applicant in the ranking list will be admitted.

   For EU citizens and citizens given parity of treatment only: any remaining places of the early bird application, will be offered in the late application.

   **Please note** that you do not gain full student status by only paying the tuition fees. This status will only be acquired upon enrolment. If you have secured your admission, there will be no refund of the tuition fees unless you do not pass your secondary school final exam or, in the event of non-EU applicants living abroad, you do not receive the documents necessary for
enrolment from the Italian authorities in your country.

2. Enrol online in the application portal.

The deadlines are indicated in the "Deadlines" section.

Enrolment is recommended as early as possible, so you have the possibility to upload incomplete documents before the deadline.

If you do not meet the enrolment deadline, you will be excluded and the next applicant in the ranking list will be admitted.

Admission with reservation:

If you do not have the required academic qualification, you will be given a conditional offer for a study place and you must submit your qualification upon enrolment. If you achieve your qualification after the enrolment deadline, you cannot enrol, and you will lose your place which will be offered to the subsequent applicant in the ranking list. Advice: If you achieve your qualification after the enrolment deadline, you should not pay the tuition fees to confirm the study place. You will be able to submit a late enrolment request and, only if there are study places still available, you can enrol by 18 December 2020.

If you have gained your qualification abroad, you must upload (if not uploaded upon application):

- diploma of your qualification
- official translation of your diploma into Italian (translation is not necessary if it has been issued in German or English)
- the Diploma supplement, where it must be indicated: that you have achieved at least 180 credit points (ECTS) and that the study title gives access to a Master course. In case of doubt, unibz reserves the right to request further documents (e.g. declaration of equivalent value).
- the declaration of equivalent value of your qualification, in the case the Diploma supplement is missing.

At the beginning of the academic year you must submit the originals of the above-mentioned documents to the Student Secretariat.

Please note that if you do not possess a valid admission qualification, you could be excluded with Rector’s decree even after enrolment.

If you are a non-EU citizen living abroad:

If you are eligible for admission (check the ranking lists), the Italian Authorities in your own country will issue you the entry visa for studies/university.

This will allow you to arrive in Italy to enrol for the study programme that you have applied for, after passing the admission procedure.

According to Italian law, within 8 working days of your arrival in Italy, you must have applied for the residence permit: as soon as you arrive, get in touch with the Advisory Service and you will be given the necessary information for starting the procedure.

Once you will obtain your residence permit (permesso di soggiorno), you have to hand it in at
the Student Secretariat personally or via e-mail.

**Students intending to transfer from another Italian University to unibz** must submit to the Student Secretariat - at the beginning of the academic year - a copy of the transfer application presented at the university of provenance.

**Tuition Fees**

Fees amount to € 1348.50.

- **1st instalment** (€ 748.50)*: includes the provincial tax for the right to study of € 148.50 and a revenue stamp of € 16.
- **2nd instalment** (€ 600): must be paid by 31 March 2021.

Delayed payment of the second instalment will result in a fine being levied. If you have not paid the tuition fees, you will be unable to take exams and will not be able to transfer to other universities or other study programmes.

If you drop out of a programme, interrupt your studies or are excluded from studies, you are not entitled to reimbursement of the fees.

Exemption from the tuition fees (and the provincial tax) is granted to:

- Students with a disability recognized under article 3, paragraph 1, of Law No 104/1992, or with a disability up to or exceeding 66%: the disability certificate, issued by the health authorities, must be handed in at the beginning of the academic year.
- Foreign students who have been granted a scholarship from the Italian government.

Students who benefit from a scholarship granted by the Autonomous Province of Bozen-Bolzano are entitled to receive a refund of the tuition fees.

**Recognition of credit points from previous studies**

Credit points from previous university studies can only be recognised after enrolment if the exams taken at the university of provenance are equivalent in content to those offered at unibz. You can fill out the application after enrolment at your Faculty Secretariat.

The Faculty organises appointments for the preliminary evaluation (Italian and German) of previous university careers.

The Advisory Service provides support regarding your choice of study. In many cases a simple call or a short request is enough to get the relevant information (Tel. +39 0471 012100).
Advisory Service
Universitätsplatz 1 - piazza
Università, 1
Italy - 39100, Bozen-Bolzano
Tel +39 0471 012100
Fax +39 0471 012109
apply@unibz.it

Opening Hours
Infopoint
Tuesday and Thursday: 14:00 - 16:00
Wednesday and Friday: 10:00 - 12:30

For appointments outside the opening hours:
T. +39 0471 012100 or apply@unibz.it

Subject to change.
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