## Study Manifesto

### MASTER IN INNOVATION AND RESEARCH FOR SOCIAL WORK AND SOCIAL EDUCATION

- 2019/20 academic year

<table>
<thead>
<tr>
<th><strong>Course outline</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Faculty</strong></td>
<td>Education (campus Brixen/Bressanone)</td>
</tr>
<tr>
<td><strong>Degree class</strong></td>
<td>LM-87</td>
</tr>
<tr>
<td><strong>Length</strong></td>
<td>2 years</td>
</tr>
<tr>
<td><strong>Credit points</strong></td>
<td>120 (based on the European Credit Transfer System)</td>
</tr>
<tr>
<td><strong>Languages used in teaching</strong></td>
<td>German, Italian, English</td>
</tr>
<tr>
<td><strong>Admission title</strong></td>
<td>See &quot;Admission requirements“</td>
</tr>
<tr>
<td><strong>Language requirements</strong></td>
<td>Level C1 in one of the languages used in teaching, level B2 in a second language used in teaching</td>
</tr>
<tr>
<td><strong>Study places</strong></td>
<td>20 EU + 2 Non EU</td>
</tr>
<tr>
<td><strong>Admission procedure</strong></td>
<td>Paper, interview, work experience gained working in the social or educational fields</td>
</tr>
</tbody>
</table>
| **Deadline for application** | 1st Session: 26 April 2019 noon  
2nd Session: 11 July 2019 noon |
| **Deadline for enrolment** | 11 October 2019 noon |
| **Tuition fees**  | 1347,50 Euro per year |
| **Begin of language courses** | 9 September 2019 |
| **Classes start** | 30 September 2019 |
| **Notes**         | - |

Subject to change
MASTER IN INNOVATION AND RESEARCH FOR SOCIAL WORK AND SOCIAL EDUCATION

Master class: LM-87

This two-year programme aims at developing knowledge and competencies in the field of entrepreneurial and innovative leadership of social services. Its main focus is on promoting a consistent research mindedness which entails being able to make the best use of and support existing research into social and educational interventions in order to develop intervention and management methods for new and effective approaches to social work. Multiculturalism, diversity and social discrimination are central themes. Interactive teaching-learning methods (blended learning) are applied. The timetable is organized so as to allow working students to attend classes.

Career opportunities
The course prepares you for taking up leading positions and consultancy work in public and private organizations in the area of social and socio-pedagogical services, and particularly for planning and developing research projects concerning new forms of services for the ever-changing issues facing social work. After graduation you will possess the sensitivity and competences required for dealing with the socially disadvantaged, the marginalised and victims of discrimination, as well as being prepared to work within current social policy settings.

Languages used in teaching
The languages used in teaching are German, Italian and English. Each course is held in just one of the three official languages although the lecturer reserves the right to use the other two languages for certain parts of the course. However, the examination must be held in the official language of the course.

Fixed intake
The available study places for the 2019/20 academic year are:

<table>
<thead>
<tr>
<th></th>
<th>EU citizens (and citizens given parity of treatment)</th>
<th>non-EU citizens (resident abroad)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st session</td>
<td>10</td>
<td>2</td>
</tr>
<tr>
<td>2nd session</td>
<td>10</td>
<td>0</td>
</tr>
<tr>
<td>Total</td>
<td>20</td>
<td>2</td>
</tr>
</tbody>
</table>
**STUDY PLAN**

There is a maximum number of 12 exams. It is for this reason that some courses are organised in modules and one final exam has to be sat at the end.

<table>
<thead>
<tr>
<th>Subjects</th>
<th>CP (ECTS)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1st year</strong></td>
<td></td>
</tr>
<tr>
<td>Social Work Methodology I</td>
<td>SPS/07 Knowledge Production and Critical Practice Application</td>
</tr>
<tr>
<td></td>
<td>SPS/08 Evidence Oriented Practice (laboratory)</td>
</tr>
<tr>
<td>Community Education and Participation</td>
<td>M-PED/01 Group Work and Community Education</td>
</tr>
<tr>
<td></td>
<td>SPS/08 Participation and Social Rights (3 CP have been laboratory)</td>
</tr>
<tr>
<td>M-PSI/06 Human Resource Management in Social Services</td>
<td>6</td>
</tr>
<tr>
<td>IUS/10 Administrative Law for the Social Sector - Third Sector Law</td>
<td>6</td>
</tr>
<tr>
<td>IUS/17 Criminal Justice and Social Work</td>
<td>6</td>
</tr>
<tr>
<td>SECS-S/05 Quantitative Methods for Social Work and Social Education</td>
<td>6</td>
</tr>
<tr>
<td>Further language courses (ability)</td>
<td>4</td>
</tr>
<tr>
<td>Optional Subjects (passed)</td>
<td>5</td>
</tr>
<tr>
<td><strong>Total Credit Points</strong></td>
<td><strong>60</strong></td>
</tr>
<tr>
<td><strong>2nd year</strong></td>
<td></td>
</tr>
<tr>
<td>SPS/08 Participation and Evaluation in Social Work Practice (3 CP of which as workshop activity)</td>
<td>6</td>
</tr>
<tr>
<td>M-DEA/01 Intercultural Competences in Communication and Organizational Processes</td>
<td>6</td>
</tr>
<tr>
<td>SPS/04 Development, Implementation and Evaluation of Social Policies</td>
<td>6</td>
</tr>
<tr>
<td>M-PED/03 Digital Ecology</td>
<td>4</td>
</tr>
<tr>
<td>SECS-P/06 Sustainable Development and Social Work</td>
<td>4</td>
</tr>
<tr>
<td>SPS/08 Professional Values and Culture in Social Work</td>
<td>4</td>
</tr>
<tr>
<td>Optional Subjects (passed)</td>
<td>3</td>
</tr>
<tr>
<td>Internship</td>
<td>9</td>
</tr>
<tr>
<td>Final exam</td>
<td>18</td>
</tr>
<tr>
<td><strong>Total Credit Points</strong></td>
<td><strong>60</strong></td>
</tr>
</tbody>
</table>

The principles that govern the requirement of compulsory attendance are the following:
The course aims to provide you with extra depth to your studies as well as provide you with the professional skills that qualified experts need to work in the field. Therefore, attendance requirements are established following your work commitments. You can freely attend theoretical lectures, but attendance is compulsory for laboratories. Attendance is valid both in presence or synchronous online.
ADMISSION REQUIREMENTS

Admission to the Master requires the possession of one of the following qualifications:

a) first degree from one of the following subject areas:
   - degree class L-39 (Social Work) (D.M. 270/2004);
   - degree class 6 (Social Work) (ex D.M. 509/1999);
   - degree class L-19 (Education) (D.M. 270/2004);
   - degree class 18 (Education) (ex D.M. 509/1999);
   - degree class SNT/02 (Community educator);
   or
   b) equivalent qualification awarded in Italy following the laws in force at the time:
      - Diploma Universitario in Servizio Sociale (DUSS) (University diploma in Social Work);
      - Diploma Universitario di Educatore Professionale/di Comunità (Community Educators);
      - Diploma di Scuola Diretta a Fini Speciali in Servizio Sociale (Specific Vocational Qualification in Social Work);
      - Convalida universitaria del diploma di Assistente Sociale ai sensi dell’articolo 5 del D.P.R. 14/1987 (University-recognised diploma in Social Work);
      - Previgente Laurea quadriennale in Scienze del Servizio Sociale (four-year degree in Social Work);
   or
   c) qualification achieved abroad that is recognised as being adequate to the above;
   or
   d) degree from another degree class or a degree from the former Italian system or any degree gained abroad and recognised as being adequate and the achievement of
      1. at least 15 credits in SPS 02/04/08/09/12;
      2. at least 10 credits in M-PSI 01/04/05/06; M-PED 01/03.

Any additional credit points that you need to have in order to be considered for admission must have been gained before the interview.

However, you must have achieved your degree by the enrolment deadline for the academic year in question, otherwise you will be excluded from the admission procedure.

If you do not have the required academic qualification, you will be given a conditional offer for a study place and you must submit your qualification upon enrolment. If you achieve your qualification after the enrolment deadline, you cannot enroll and you will lose your place which will be offered to the subsequent applicant in the ranking list. Suggestion: If you achieve your qualification after the enrolment deadline, you should not pay the tuition fees to confirm the study place. You will be able to submit a late enrolment request to the Rector and, only if there are study places still available, you can enrol by December 18, 2019.

Concurrent enrolment at several universities or in several courses at the same university is not allowed. Concurrent enrolment at universities and at higher education institutions for music and dance (e.g., music academy) is on the contrary allowed under specific conditions (Ministerial Decree 28.09.2011; get more information from the Student Secretariat).

LANGUAGE REQUIREMENTS FOR ADMISSION

The official teaching languages are Italian, German and English, and the following language requirements apply:

<table>
<thead>
<tr>
<th>LANGUAGE</th>
<th>MINIMUM ENTRY LEVEL</th>
<th>MINIMUM EXIT LEVEL</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st language</td>
<td>C1</td>
<td>C1</td>
</tr>
<tr>
<td>2nd language</td>
<td>B2</td>
<td>C1</td>
</tr>
<tr>
<td>3rd language</td>
<td>- - -</td>
<td>B1</td>
</tr>
</tbody>
</table>

Your first language is the language in which you have the highest level of proficiency (C1). Your third language is instead the language in which you are weaker (or in which you are an absolute beginner).

If you are not able to certify the above-indicated entry level, you cannot be admitted. In order to be admitted, no specific competences in the third language are required. In order to graduate you must reach the above mentioned exit levels.

The six levels of the Common European Framework of Reference are:
A1-A2: Basic Users
B1-B2: Independent Users
C1-C2: Proficient Users.
HOW TO DEMONSTRATE LANGUAGE PROFICIENCY

You must first log in to the Application Portal available at www.unibz.it
Once registered, you must:
- fill in the application form,
- upload your language certificates and/or enrol for the language exams offered by the Language Centre.

PROFICIENCY REQUIRED FOR ADMISSION (FIRST AND SECOND LANGUAGE)

You can demonstrate language proficiency in the following ways:
a) you declare, in the application portal, that Italian, German or English was the main teaching language in your final highschool year (corresponds to level C1).
   o In case of Ladin upper secondary school: If your highschool was one of the trilingual secondary schools in the Ladin valleys of South Tyrol, this will be accepted as demonstrating proficiency in both German and Italian (corresponds to level B2 for both languages).
   o In the event that the upper secondary school was in a foreign country: If the foreign language proficiency levels (for German, Italian, or English) obtained during the studies are explicitly indicated on the diploma of graduation according to the Common European Framework of Reference (i.e., B1, B2 or C1), and if all four language abilities (reading, listening, speaking, writing) have been assessed, then the indicated levels can be used to certify the satisfaction of the University language requirements for the second and/or third language. In this case, we recommend that you upload your diploma under "language certificates" in the application portal, indicating the language and the level that you have achieved.

b) you declare, in the application portal, to be awarded an undergraduate or postgraduate degree in Italian, German or English (corresponds to level C1).
   o Unibz graduates must certify the language levels achieved by the end of their studies by uploading the relevant certificates and/or by declaring that they have passed language exams at the unibz Language Centre (B2, B2+ or C1);

c) you upload, in the application portal, a recognized certificate (see https://www.unibz.it/en/services/language-centre/study-in-three-languages/) If you can't upload the certificates, you can send them by e-mail as PDF files or deliver them in person to the Language Centre. The certificates can be uploaded or forwarded during the following periods:
   o 1 March - 26 April 2019, 12.00 midday (for applicants of the 1st and 2nd session)
   o 20 May - 11 July 2019, 12.00 midday (for applicants of the 2nd session)

d) you pass a language exam organised by the Language Centre of unibz. Enrolment for these exams is done online through the application form:
   o 15-16 March 2019 during the Open Day (enrolment from 01.03. to 11.03.2019) (valid for the 1st and 2nd session)
   o 11-12 April 2019 (enrolment from 22.03. to 07.04.2019) (valid for the 1st and 2nd session)
   o 2-3 July 2019 (enrolment from 20.05. to 26.06.2019) (valid for the 2nd session only)

If necessary, the exam sessions in April and July will be extended by one day and then possibly take place on 13 April and 4 July.

Please note: it is not possible to register for the language exams outside the periods indicated above. If you start an application outside a registration period for the language exams, you must return to the portal during one of the periods indicated above in order to register for an exam.

INFORMATION ABOUT THE LANGUAGE EXAMS OF THE LANGUAGE CENTRE OF UNIBZ

Information regarding the structure of the language proficiency exams, their duration, their administration, and typical processing time for the publication of the results can be found on the following webpage: https://www.unibz.it/it/services/language-centre/language-exams/. We advise that you carefully read all the information contained on that page.

Please note: In case your final title has been awarded by an Italian public establishment, certificates and diplomas must be substituted by self-declarations.

FURTHER LANGUAGE PROFICIENCY (THIRD LANGUAGE)

If you have already acquired a certain level of language competence in the third language of tuition, i.e. your weakest language, we recommend to certify these competences as described above in letter c).
If you are not able to certify your language competence in the third language of tuition and you are admitted to your studies at unibz you will have to take a placement test. You will receive an invitation to the test by e-mail. According to your actual level you will be assigned to a certain learning path so that you will be able to reach level B1 as soon as possible.

If you are an absolute beginner in the third language, or if your certifications or placement test results show a level below B1, you may attend a three-week intensive language course during the pre-
semester session in September in order to start the learning path which aims to bring the student to the B1 level in the third language.

These courses will be offered from 9 through 27 September 2019 (3 weeks = 120 hours of lessons from Monday to Friday). There will be 6 hours of lessons per day plus 2 hours of additional linguistic activities. Besides this intensive course there will be various courses throughout the academic year and during the periods that are free of other lessons and exams.

**ATTENTION:** Beginner courses (A1) will be offered exclusively during the pre-semester intensive course session in September. Beginner courses will not be offered during the academic year. For this reason, true beginners must begin their learning path for the third language during the September intensive course session.

All of the language courses offered by the Language Centre are **free of charge** and aim to help the students reach the B1 level:

<table>
<thead>
<tr>
<th>Learning path</th>
<th>Starting from</th>
<th>Course modules</th>
<th>Hours of lessons</th>
</tr>
</thead>
<tbody>
<tr>
<td>Learning path 1</td>
<td>A0</td>
<td>A1.1+A1.2</td>
<td>A2.1+A2.2</td>
</tr>
<tr>
<td>Learning path 2</td>
<td>A1</td>
<td>A2.1+A2.2</td>
<td>B1.1a+B1.1b</td>
</tr>
<tr>
<td>Learning path 3</td>
<td>A2</td>
<td>B1.1a+ B1.1b</td>
<td>B1.2a+B1.2b</td>
</tr>
</tbody>
</table>

You will also need to reach the C1-level for your **second language** by the end of your studies, otherwise you won’t be able to graduate. Also in this case the Language Centre will offer modular courses to help you reach the required level.

**ONLINE APPLICATION**

Your application is submitted online through the Application Portal available at [www.unibz.it](http://www.unibz.it). You need to create an account, fill in the form online and upload the documents required as an electronic file for every selected degree course. Through the Application Portal you can also upload your language certificates or register for the language exams. **Please note:** Mendacious declarations will be penalised by criminal penalties and will result in the automatic exclusion from the ranking list.

**ATTACHMENTS**

You should upload the required attachments for every selected degree course in the portal. In the portal, you can visualize the status of your application and your attachments with the help of colours (e.g. missing documents will be highlighted in red).

Evaluation can then only take place on the basis of the documents you have uploaded by the deadline.

You have to upload:

- a passport-size colour photo;
- a photocopy of a valid identity card or passport (front/back); attention: if your document is invalid, incomplete or unreadable, you will be excluded from the admission procedure.
- the attachments listed in the section entitled “Selection procedure”.

If you have gained your qualification abroad, you must also upload:

- the diploma of your qualification: if you are not yet in possession of the diploma, you can upload it upon enrolment at the very latest - until you have not uploaded your diploma, you can only gain conditional admission;
- an official translation of the qualification into Italian (not necessary for qualifications in German or English);
- the Diploma supplement, where it must be indicated:
  - that the student has achieved at least 180 credit points (ECTS) and
  - that the study title gives access to a Master course.
In case of doubt, unibz reserves the right to request further documents (e.g. declaration of equivalent value);
- the declaration of equivalent value of your qualification, in the case the Diploma supplement is missing. If you are not yet in possession of the declaration, you can upload it upon enrolment at the very latest (see next paragraph);
- the valid permit to stay for Italy (only for non EU-citizens legally resident in Italy) – see below chapter “EU-citizens and equivalent” point 2.

**What is the declaration of equivalent value**

If you have a qualification from abroad, you must certify that your qualification would grant you entry to a similar university course in the country where you achieved this qualification.
For that reason you must:
- apply for the "dichiarazione di valore" (declaration of equivalent value) at the Italian consulate or embassy abroad (please apply for the declaration as soon as possible since it can often require long processing times);
- upload the declaration upon enrolment at the very latest, together with the other relevant documents.

**EU-CITIZENS AND EQUIVALENT**

Within an application session you might apply for more than one study programme. If you are excluded in the first session, you might apply again in the second one.

Please proceed in this way:
- Fill in the application form correctly and submit it by the deadline. Filled-in forms which have not been sent correctly will not be taken into consideration;
- Once the application has been sent, it cannot be modified.

**They are considered as equivalent:**
1. Citizens from Norway, Iceland, Liechtenstein, Switzerland, San Marino and Vatican;
2. Non-EU-citizens with a valid permit to stay in Italy (see article 39, paragraph 5 of decree no. 286 of 25.07.1998: "permesso di soggiorno" for work, family reasons, political or humanitarian asylum, religious reasons). In this case, you apply directly to the University as described above and must submit a copy of your valid permit to stay. A permit to stay for study reasons or a visa for tourism is not sufficient. If the permit deadline has expired, you must attach a renewal request. **NB:** if you do not provide the permit for one reason or another, you will be automatically considered a non-EU citizen living abroad and therefore subject to the admission procedure through the Italian authorities acting in your country of origin.

<table>
<thead>
<tr>
<th>Deadlines</th>
<th>Begin</th>
<th>End (term of exclusion)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st session</td>
<td>1 March 2019</td>
<td>26 April 2019, 12:00 noon</td>
</tr>
<tr>
<td>2nd session</td>
<td>20 May 2019</td>
<td>11 July 2019, 12:00 noon</td>
</tr>
</tbody>
</table>

**NON-EU-CITIZENS (RESIDENT OUTSIDE OF ITALY)**

Only one application session is offered. After the deadline it is not possible to apply anymore. **Please note:** You can apply for one study programme only!

In the event of a second application, only the first one will be considered.

Please proceed in this way:
- Fill in the application form correctly and submit it by the deadline. Filled-in forms which have not been sent correctly will not be taken into consideration;
- Once the application has been sent, it cannot be modified.

<table>
<thead>
<tr>
<th>Deadlines</th>
<th>Begin</th>
<th>End (term of exclusion)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application session</td>
<td>1 March 2019</td>
<td>26 April 2019, 12:00 noon</td>
</tr>
</tbody>
</table>

You will also have to apply at the **Italian authorities** (consulate or embassy) in your country. The deadlines set by the Italian Ministry of Education, Universities and Research (http://www.studiare-in-italia.it/studentistranieri/) must be respected. Should you not follow this procedure with your local Italian consulate, the application delivered direct to the University will be declared null and void.

**SELECTION PROCEDURE**

In addition to language certification and admission requirements, you must go through a selection procedure in order to be admitted to the course.

This selection procedure evaluates the following:

1) **paper and admission colloquium** (max. 80 points in total): from the paper of no more than 1,500 words shall emerge:
   - why you want to enrol for the degree
   - the skills and knowledge you have that will be relevant for studying this subject
   - your expectations
   
   The interview aims to develop the themes presented in the paper previously and to explore the motivation and the skills of the applicant.
   The colloquium will take place on 13 May 2019 (for applicants of the 1st session) and on 25 July 2019 (for applicants of the 2nd session) in Brixen-Bressanone. Location and time will be published on the website www.unibz.it. Applicants can choose whether to attend the admission colloquium in English, German or Italian. In justified exceptional cases, the colloquium can be held in a video
conference. To make use of this facility, the applicant must provide at least the application deadline a written and reasoned request to the Faculty Secretariat;

2) work experience gained working in the social or educational fields (max. 20 points);

In the event of equal scores, the younger applicant will have priority.

In the application portal, you shall:

- upload the paper;

ADMISSION RANKING LISTS
The Selection Committee will only evaluate the documentation uploaded in the portal by the application deadline and will be drawn up two admission ranking lists: one for EU citizens (and citizens of other countries who enjoy parity of treatment) and one for non-EU citizens resident abroad.

The ranking lists will be published on the website www.unibz.it and are only valid for the academic year for which they have been drawn up. Publication:
For the first application session, likely by 17 May 2019.
For the second application session, likely by 30 July 2019.

CONFIRMATION OF STUDY PLACE AND ENROLMENT
If you have been admitted to more than one degree course, you can only confirm a study place in one of them. With this confirmation you refrain from the admission to the other degree courses and lose the right to move up in the other ranking lists.

For enrolment you need to:

1. pay the first instalment of university fees (747.50 €)

2. in the application portal, choose the course and upload the payment receipt (to confirm your study place). Please note that payment will only be accepted once the receipt has been uploaded in the portal - it is not enough just to make the payment, otherwise you will lose your study place!

<table>
<thead>
<tr>
<th>Deadline for applicants of Session I</th>
<th>27 May 2019, 12:00 noon</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deadline for applicants of Session II</td>
<td>8 August 2019, 12:00 noon</td>
</tr>
</tbody>
</table>

If you do not respect this deadline, you will automatically lose your study place, which will be offered to the subsequent applicant in the ranking list.

For EU citizens and equivalent only: If not all study places of Session I are occupied, any free places will be assigned in Session II.

Please note that payment does not allow you to receive student status, which will be acquired upon enrolment.

If you have a confirmed study place, there will be no refund of the university fees unless, in the event of non-EU applicants resident abroad, you do not receive the necessary documents from the Italian authorities in your country.

Admission with reservation:
If you do not have the required academic qualification, you will be given a conditional offer for a study place and you must submit your qualification upon enrolment. If you achieve your qualification after the enrolment deadline, you cannot enrol and you will lose your place which will be offered to the subsequent applicant in the ranking list. Suggestion: If you achieve your qualification after the enrolment deadline, you should not pay the tuition fees to confirm the study place. You will be able to submit a late enrolment request to the Rector and, only if there are study places still available, you can enrol by December 18, 2019.

3. in the application portal, enrol online

<table>
<thead>
<tr>
<th>Deadlines</th>
<th>Begin</th>
<th>End</th>
</tr>
</thead>
<tbody>
<tr>
<td>for applicants of Session I</td>
<td>15 July</td>
<td>11 October 2019, 12:00 noon</td>
</tr>
<tr>
<td>for applicants of Session II</td>
<td>30 July</td>
<td>11 October 2019, 12:00 noon</td>
</tr>
</tbody>
</table>

Enrolment is recommended as early as possible, so you have the possibility to upload incomplete documents before the end of the deadline.

If you do not respect the deadline for enrolment, you will lose your study place, which will be offered to the subsequent applicant in the ranking list.
If you have gained your qualification abroad you must upload (if not uploaded upon application):

- diploma of your qualification
- official translation of your diploma into Italian (translation is not necessary if the certificates have been issued in German or English)
- the Diploma supplement, where it must be indicated:
  - that the student has achieved at least 180 credit points (ECTS) and
  - that the study title gives access to a Master course.
  In case of doubt, unibz reserves the right to request further documents (e.g. declaration of equivalent value).
- the declaration of equivalent value of the applicants qualification, in the case the Diploma supplement is missing.

At the beginning of the academic year you have to submit the originals of the above mentioned documents to the Student Secretariat.

Please note that if you do not possess a valid entrance qualification, you could be excluded with Rector’s decree even after enrolment.

**If you are a non-EU citizen resident abroad:**

If you are able to be admitted to the admission procedure of the course you applied for (check the admission ranking lists), the Italian Authorities in your own country will issue you with the entry visa for studies/university: this will allow you to arrive in Italy to sit any entrance tests you have to take, and to enrol for the course that you have applied for, after passing the selection procedure.

According to Italian law, within 8 working days of your arrival in Italy, you must have applied for the permit to stay: as soon as you arrive you should go to the Advisory Service and you will be given the necessary information for starting this procedure.

Once you will obtain your permit of stay for Italy (permesso di soggiorno), you have to deliver it to the Student Secretariat personally or via e-mail.

**Students intending to transfer from another Italian University to unibz**

have to submit to the Student Secretariat - at the beginning of the academic year - a copy of the transfer application presented at the university of origin.

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**TUITION FEES**

Enrolment taxes and fees for the 2019/20 academic year amount to **1,347,50 €**.

- **1st instalment (747,50 €)***: includes the provincial tax for the right to study of 147,50 € and a revenue stamp of 16 €.
- **2nd instalment (600 €)**: must be paid by 31 March 2020.

The first instalment must be paid in order to enrol.

Delayed payment of the second instalment will result in a fine being levied. If you have not paid your taxes or other fees, you will be unable to take exams and will not be able to transfer to other universities or other degree courses.

If you drop out of a course, interrupt your studies or are excluded from studies, you are not entitled to reimbursement of fees.

Exemption from the University fees (and the provincial tax) is granted to:

- Students with a disability recognized under article 3, paragraph 1, of Law No 104/1992, or with a disability up to or exceeding 66%: the disability certificate, issued by the health authorities, must be presented at the beginning of the academic year.
- Foreign students who have been granted a scholarship from the Italian government.

Entitled to receive a refund of the tuition fees are those students who benefit from a scholarship granted by the Autonomous Province of Bozen-Bolzano (see below).

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**RECOGNITION OF CREDIT POINTS**

After enrolment, you can apply for recognition of the credit points gained at the end of your previous university studies, if they are compatible with the subjects offered.

You can fill out the online application using Cockpit (Intranet for students, access will be possible only after enrolment).
The Degree Council will evaluate the application and the credit points - if recognised - will be inserted in your student’s career. Further information are available in the Faculty Secretariat.

**ADVISORY SERVICE**

The Advisory Service informs you about the faculties and the study programmes and provides support regarding your choice of study at the InfoPoints in Bozen-Bolzano and Brixen-Bressanone (by appointment). In many cases, a simple ring or an email is enough to get the requested information. Addresses and telephone numbers can be found on the last page of this Manifesto.

**STUDENTS WITH DISABILITIES OR LEARNING DISORDERS**

Students with disabilities:

- Support during the Advisory Service will arrange the support according to your needs so that you can sit the admission exams without difficulty. You must therefore submit a certificate of disability to the Advisory Service, Piazza Università 1 – Bozen-Bolzano, either in person by appointment, or via e-mail to study@unibz.it or via fax (+39 0471 012109), by the application deadline.
- Support while you study: please contact the Advisory Service to discuss any further support you may need throughout your time at the University.
- Exemption from tuition fees: please read the paragraph entitled “Tuition Fees”.

Students with learning disorders (law n.170/2010):

- Support during the admission procedure: you are entitled to receive 30% extra time for written entrance examinations. You need to submit an evaluation that documents your learning disorder (diagnosis) in a timely manner before any language or admission exams and no later than the application deadline to the Advisory Service, Piazza Università 1 – Bozen-Bolzano, either in person by appointment, or via e-mail to study@unibz.it or via fax (+39 0471 012109), by the application deadline. The certification provided must have been issued by an institution recognised by your national health service and the diagnosis submitted cannot be accepted if it is more than 3 years old.
- Support while you study: please contact the Advisory Service to discuss any further support you may need throughout your time at the University.

Other forms of support are offered by the School and University Welfare Office of the Autonomous Province of Bozen-Bolzano (address and other details can be found on the last page).

**STUDY GRANTS AND STUDENT ACCOMMODATION**

The School and University Welfare Office of the Autonomous Province of Bozen-Bolzano (Amt für Hochschulförderung - Ufficio per il Diritto allo Studio universitario) can be contacted for:

- **Accommodation in Bozen-Bolzano, Brixen-Bressanone and Bruneck-Brunico**: you can apply from mid/end of May 2019. For information on the exact date and time, please refer to the website of the School and University Welfare Office at [http://www.provincia.bz.it/diritto-allo-studio](http://www.provincia.bz.it/diritto-allo-studio). The assignment of accommodation in student hostels follows a first-come, first-served policy. You can find further information on the same website from mid-April;

- **Study grants**: For further information, please contact the above-mentioned office, the “Südtiroler HochschülerInnenschaft” (sh.asus) or the Movimento Universitario Altoatesino (MUA). MUA and sh.asus also offer a support service for filling in applications. Students from non-EU countries will be eligible for these study grants only after one year of regular residence in South Tyrol;

- **Refund of the provincial tax**.

Addresses and telephone contacts are indicated on the last page of this Manifesto.
# 2019/20 Academic Calendar

## 1st session

<table>
<thead>
<tr>
<th>Event</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application</td>
<td>01.03. - 26.04.2019</td>
</tr>
<tr>
<td>Language tests</td>
<td>11. - 13.04.2019</td>
</tr>
<tr>
<td>(enrolment by: 05.04.2019)</td>
<td></td>
</tr>
<tr>
<td>Selection procedure and publication of ranking lists</td>
<td>by 17.05.2019</td>
</tr>
<tr>
<td>Payment of the 1st instalment of the fees</td>
<td>by 27.05.2019</td>
</tr>
<tr>
<td>Enrolment</td>
<td>15.07. - 11.10.2019</td>
</tr>
</tbody>
</table>

## 2nd session

<table>
<thead>
<tr>
<th>Event</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application</td>
<td>20.05. - 11.07.2019</td>
</tr>
<tr>
<td>Language tests</td>
<td>02.-04.07.2019 (enrolment by: 24.06.2019)</td>
</tr>
<tr>
<td>Selection procedure and publication of ranking lists</td>
<td>by 30.07.2019</td>
</tr>
<tr>
<td>Payment of the 1st instalment of the fees</td>
<td>by 08.08.2019</td>
</tr>
<tr>
<td>Enrolment</td>
<td>30.07. - 11.10.2019</td>
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</tbody>
</table>

## Pre-semester

<table>
<thead>
<tr>
<th>Event</th>
<th>Dates</th>
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</thead>
<tbody>
<tr>
<td>Intensive language courses</td>
<td>09.-27.09.2019</td>
</tr>
<tr>
<td>Infodays for Freshers</td>
<td>30.09.-01.10.2019</td>
</tr>
</tbody>
</table>

## 1st semester

<table>
<thead>
<tr>
<th>Event</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Classes</td>
<td>30.09. - 21.12.19</td>
</tr>
<tr>
<td>Christmas holidays</td>
<td>24.12.2019 - 06.01.2020</td>
</tr>
<tr>
<td>Classes</td>
<td>07.01. - 18.01.2020</td>
</tr>
<tr>
<td>Exams</td>
<td>20.01. - 08.02.2020 (1st study year)</td>
</tr>
<tr>
<td></td>
<td>20.01. - 15.02.2020 (years after the first study year)</td>
</tr>
</tbody>
</table>

## 2nd semester

<table>
<thead>
<tr>
<th>Event</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Classes</td>
<td>24.02. - 09.04.2020</td>
</tr>
<tr>
<td>Easter holidays</td>
<td>10.04. - 13.04.2020</td>
</tr>
<tr>
<td>Classes</td>
<td>14.04. - 13.06.2020</td>
</tr>
<tr>
<td>Exams</td>
<td>15.06. - 11.07.2020</td>
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</table>

## Autumn session

<table>
<thead>
<tr>
<th>Event</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exams</td>
<td>24.08. - 12.09.2020 (1st study year)</td>
</tr>
<tr>
<td></td>
<td>24.08. - 26.09.2020 (years after the first study year)</td>
</tr>
</tbody>
</table>
## FOR FURTHER INFORMATION

<table>
<thead>
<tr>
<th>WHO?</th>
<th>WHAT?</th>
<th>WHERE?</th>
<th>WHEN?</th>
</tr>
</thead>
</table>
| **Advisory Service**  
Tel. +39 0471 012 100  
study@unibz.it | General information and course guidance, foreign students and students with disability or learning difficulties, accommodation | At Bozen-Bolzano: Universitätsplatz/Piazza Università 1  
Building A – 1st floor  
Office A1.01 Infopoint  
At Brixen-Bressanone: Regensburger Allee/Viale Ratisbona 16  
2nd floor  
Office 2.12 | Tue + Thu  
14:00 - 16:00  
Wed + Fri  
10:00 - 12:30 |
| **Student Secretariat**  
Tel. +39 0472 012 200  
studsecBX@unibz.it | Online application, enrolment, tuition fees | Brixen-Bressanone  
Regensburger Allee/Viale Ratisbona 16  
2nd floor  
Office 2.06 | Mon + Wed + Fri  
10:00 - 12:00  
Tue + Thu  
14:00 - 16:00 |
| **Faculty of Education**  
Tel. +39 0472 014 000  
education@unibz.it | Admission procedure, ranking lists, didactics | Brixen-Bressanone  
Kreuzgasse/ Via S. Croce 7  
2nd floor  
Office 2.07 | Mon + Wed + Fri  
10:00 - 12:00  
Tue + Thu  
14:00 - 16:00 |
| **Language Centre**  
Tel. +39 0471 012 400  
language.centre@unibz.it | Online upload of language certificates, enrolment to language assessment tests, language courses | At Bozen-Bolzano: Universitätsplatz/Piazza Università 1  
Building A – 1st floor  
Office A1.01 Infopoint  
At Brixen-Bressanone: Regensburger Allee/Viale Ratisbona 16  
2nd floor  
Office 2.12 | Tue + Thu  
14:00 - 16:00  
Wed + Fri  
10:00 - 12:30 | by appointment |
| **Amt für Hochschulförderung / Ufficio per il Diritto allo Studio universitario**  
Office for School and University Assistance  
Tel. +39 0471 412 941/ 412 927  
hochschulfoerderung@provinz.bz.it | Grants, accommodation in student halls | Bozen-Bolzano  
Andreas-Hofer-Straße/Via Andreas Hofer 18  
2nd floor  
Office 213, 216 (Grants)  
Office 214 (Student halls) | Mon + Tue + Wed + Fri  
09:00 - 12:00  
Thu  
08:30 - 13:00 / 14:00 - 17:30 |
| **South Tyrolean student association (sh.asus)**  
Tel. +39 0471 974 614  
bz@asus.sh | General information, support in filling out the application forms for grants | Bozen-Bolzano  
Kapuzinergasse/Via dei Cappuccini 2  
Ground floor | Mon - Thu  
09:00 - 12:30 / 14:00 - 17:00  
Fri  
09:00 - 12:30 |