Study Manifesto

MASTER IN SOFTWARE ENGINEERING FOR INFORMATION SYSTEMS

2019/20 academic year

Course outline

Faculty	Computer Science (campus Bozen-Bolzano)
Degree class	LM-18
Length	2 years
Credit points	120 (based on the European Credit Transfer System)
Languages used in teaching	English
Admission title	Three-year undergraduate degree (bachelor) or equivalent foreign qualification
Language requirements	Level B2 in English
Study places	30
Admission procedure	Previous studies evaluation
Deadline for application	31 July 2019 noon
Deadline for enrolment	11 October 2019 noon
Tuition fees	1347,50 Euro per year
Begin of language courses	09 September 2019
Classes start	30 September 2019
Notes	Subject to approval of the Ministry

Subject to change

THE MASTER PROGRAMME

Master in Software Engineering for Information Systems
Master class: LM-18

In this programme, you will learn how to leverage next-generation technologies such as Cloud Computing, Internet of Things, and Analytics to create, connect, optimize and engineer innovative systems moving to the pragmatic application and commercialization on a rapid and large scale.

The physical world and the virtual world (cyberspace) are converging into new generations of systems like the Cyber-Physical Systems. Such systems monitor physical environments, communicate and cooperate with each other and with human beings in real-time, and make decentralized intelligent decisions. They are highly dependent on components whose functionality is controlled by software.

With the revolution of Industry 4.0, manufactural production also begins to depend on these systems more and more. At the same time, companies and organizations still need IT to automatize their business processes and release human beings form the burden of repetitive and tedious operations.

Business software provides such support but requires a great knowledge of the operational environment in which it runs as it is developed to meet the needs of a specific business. Thus, designing and building software for such systems is an art that also requires skills in context analysis and customization.

Overall, there is an increasing need for a new generation of systems and software technologies that ensures robust, safe, secure, uninterrupted, and real-time operations - particularly in situations where human life or business is exposed to risk if software fails.

In this Master, you will learn how to conceive, design, implement, customize, and maintain these systems by applying software engineering principles to the industry practice and develop and test your prototypes. Courses are designed to provide you with advanced software engineering knowledge and practice of software and systems development complemented by competences in lean management and entrepreneurship.

The internship program will drive you through a unique experience and prepare to your thesis work that you can also perform in collaboration with international research centres like CSIRO Australia and companies associated to the program. The learning experience you get with this Master will give you a solid base for your future as software and systems-engineer.

Our study course offers solid training in:

- *Contemporary Software Development:* focuses on advanced techniques of software development supported by next-generation technologies. New development environments (e.g., IntelliJ IDEA) and tools for quality assurance (e.g., issue trackers) and continuous development are the key asset of this course
- *Requirements and Design for dependable systems:* concerns methods and practices for the analysis and design of systems with specific focus on dependability properties (e.g., security)
- *Systems design and implementation:* introduces to the conception and development of systems for the enterprises and the manufacturing production line. Central themes are software for embedded systems (Program Logic Controllers) and for business (e.g., Enterprise Resource Management systems)
- *Verification and Reliability for dependable systems:* focuses on quality of systems as adherence to system specifications and capability of the systems to operate as expected also under hazard behaviour (e.g., attacks)
- Software and Systems Security: teaches how to develop systems secure by design under various circumstances (e.g., vulnerabilities) and environments (e.g., distributed systems)
- *Cloud Computing and Distributed Systems:* introduces to Virtualisation (e.g., containers), network technologies, and distributed and cloud systems
- *Programming and Visualization for Data Analytics*: focuses on languages and tools for developing complex software applications operating over data collections and their corresponding IT systems.

As optional courses chosen from a catalogue and free choice courses
- *Lean Start-Up and Entrepreneurship*
- *C programming for micro-electronics*
- *Software Maintenance and Evolution*
- *Robotics*

Career opportunities
We prepare professionals that are highly requested by the industry, ranging from big players like Facebook, Twitter, Amazon, Netflix, and Google, to small and medium enterprises specialized in different application domains. Our graduates also acquire the specific methods of scientific research that enable them to pursue a PhD. Specifically, our master trains the following profiles:

- **Software and Information Systems Engineer:** Analysis, design, implementation, customization, overhaul, and maintenance of intelligent solutions with high reliability and performance for information systems, by fully exploiting inventions and software technologies for pragmatic application and rapid commercialization, in real time and on a large scale. Such information systems include: ICT, business, industrial automotive, automation and control, scientific and data processing, the management of complex infrastructures, cyber-physical systems;
- **Researcher in industrial and public laboratories:** works with roles and functions of conception, analysis, formalization, design and prototype development of new generation software systems and innovative ICT technologies with particular attention to the quality of products, processes and software systems of any level of complexity and size, in strategic sectors of industry and public administration (e.g. University).

Languages used in teaching
The language in all the lectures is English.

STUDYPLAN

First year

Courses	CP	Exam	SSD	Type
1st Semester				
Specialization Topics Programming and Visualization for Data Analytics	12	yes	INF/01	caratterizzante/ fachtypisch
• M1: Data Visualization and Exploration	6			caratterizzante/ fachtypisch
• M2: Programming for Data Analytics	6			caratterizzante/ fachtypisch
Foundations in Software Engineering Contemporary Software Development	6	yes	INF/01	caratterizzante/ fachtypisch
Foundations in Software Engineering Requirements and Design for Dependable Systems	6	yes	INF/01	caratterizzante/ fachtypisch
Specialization Topics Alternatives from Catalogue	6	yes	INF/01	caratterizzante/ fachtypisch
2nd Semester				
Foundations in Software Engineering Verification and Reliability for Dependable Systems	6	yes	INF/01	caratterizzante/ fachtypisch
Advanced Topics in Software / Systems Engineering *Systems design and implementation*	12	yes	ING-INF/04	affine/verwandt
• Embedded Systems Design and Implementation	6			affine/verwandt
• Design and Development of Business Software	6			affine/verwandt
Advanced Topics in Software / Systems Engineering Software and Systems Security	6	yes	ING-INF/05	caratterizzante/ fachtypisch
Advanced Topics in Software / Systems Engineering Cloud Computing and Distributed Systems	6	yes	INF/01	caratterizzante/ fachtypisch
Totale/Insgesamt	**60**			

Second year

Courses	CP	Exam	SSD	Type
1st Semester				
Software / Systems Engineering Research Research Methods and Technology Transfer	6	yes	INF/01	caratterizzante/ fachtypisch
Free Choice*	12	yes	**	a scelta / Wahlfach
Internship	6	pass/fail	-	Ulteriori attività formative / Zusätzliche Lehrveranstaltung
2nd Semester				
Advanced Topics in Software / Systems Engineering Alternatives from Catalogue	6	yes	-	affine/verwandt
Thesis	30	Laurea / Abschlussprüfung		
Total	**60**			

* Free Choice credit points can be advanced or postponed freely
** final exam or pass/fail test

TEACHING AND LEARNING ACTIVITIES

Various kinds of teaching and learning activities confer practical and theoretical knowledge in different ways:
- **Lecture**: regular meeting with the students where the lecturer explains the theoretical part of the course syllabus.
- **Exercise**: regular meeting with the students that complements the lecture; during exercises the course syllabus is reworked and/or the student independently applies the theoretical knowledge under the supervision of the lecturer.
- **Lab**: regular meeting with the students that complements the lecture; during labs the student independently develops a software product by immediately applying the theoretical knowledge under the supervision of the lecturer.
- **Seminar**: presentation in the form of a seminar where advanced topics are discussed and comprehension, communication and teamwork skills are developed; the presentation is given by experts of the area or by the participating students, who deepen a specific topic proposed by the lecturer.
- **Project:** activity during which the student develops autonomously a scientific research under the supervision of a professor and in the context of the faculty activities; in particular planning, communication and teamwork skills will be developed.
- **Internship:** activity during which the student develops autonomously a scientific research or a software project under the supervision of a professor or an expert at a company, a public administration, a university or a research centre.

Thesis and degree examination
The degree examination for attaining the Master consists in the public discussion of an original thesis written by the student under the guidance of a supervisor. The thesis is drawn up at the conclusion of a research or design activity or case analysis, and must demonstrate originality, mastery of the topics dealt with, ability to operate autonomously and a good level of communication.

ADMISSION REQUIREMENTS

Admission to the Master requires the possession of one of the following qualifications:

Typology a)
- Italian Bachelor degree ("diploma di laurea") in Computer Science (Scienze e tecnologie informatiche, classe L-31), Information Engineering (Ingegneria dell'informazione, classe L-08)
- equivalent Italian degree obtained according to the regulations previously in force
- other degrees in the field of Computer Science awarded abroad and recognized as suitable

Typology b)
- Italian Bachelor degree ("diploma di laurea") in Physics (Scienze e tecnologie fisiche, classe L-30), Mathematics (Scienze matematiche, classe L-36), Statistics (Statistica, classe L-41) or Industrial Engineering (Ingegneria industriale, classe L-9) with general and disciplinary skills in computer science
- equivalent Italian degree obtained according to the regulations previously in force with general and disciplinary skills in computer science
- other degrees in the field of Physics, Mathematics or Statistics awarded abroad with general and disciplinary skills in computer science and recognized as suitable.

If you do not possess the required degree at the moment of application, you can apply if you have earned **at least 130 credit points (ECTS)**.

You must also have adequate knowledge of English (level B2 or higher according to the Common European Framework of Reference) and adequate general and specific competence. These requirements must be uploaded in the application portal.

However, you must have achieved your degree by the enrolment deadline for the academic year in question, otherwise you will be excluded from the admission procedure.
If you do not have the required academic qualification, you will be given a conditional offer for a study place and you must submit your qualification upon enrolment. If you achieve your qualification after the enrolment deadline, you cannot enrol and you will lose your place which will be offered to the subsequent applicant in the ranking list.
Suggestion: If you achieve your qualification after the enrolment deadline, you should not pay the tuition fees to confirm the study place. You will be able to submit a late enrolment request to the Rector and, only if there are study places still available, you can enrol by December 18, 2019.

Concurrent enrolment at several universities or in several courses at the same university is not allowed.
Concurrent enrolment at universities and at higher education institutions for music and dance (e.g., music academy) is on the contrary allowed under specific conditions (Ministerial Decree 28.09.2011; get more information from the Student Secretariat).

LANGUAGE REQUIREMENTS FOR ADMISSION

In order to be admitted to the programme, you must possess proven language skills at the B2 level (Common European Framework of Reference) of the **English** language.

If you are not able to certify the above indicated entry level, you cannot be admitted.

The six levels of the Common European Framework of Reference are:
A1-A2: Basic Users
B1-B2: Independent Users
C1-C2: Proficient Users.

HOW TO DEMONSTRATE LANGUAGE PROFICIENCY (B2 IN ENGLISH)

You must first log in to the Application Portal available at
https://www.unibz.it/en/faculties/computer-science/master-software-engineering-information-systems/

Once registered, you must:
- fill in the application form;
- upload your language certificates following the online instructions

Please note: In case your final title has been awarded by an Italian public establishment, certificates and diplomas must be substituted by self-declarations.

ONLINE APPLICATION

Your application is submitted online through the Application Portal available at
https://www.unibz.it/en/faculties/computer-science/master-software-engineering-information-systems/
You need to create an account, fill in the form online and upload the documents required as an electronic file for every selected degree course.
Please note: Mendacious declarations will be penalised by criminal penalties and will result in the automatic exclusion from the ranking list.

If you have gained your qualification abroad, you must also submit:
- the diploma of your qualification: if you are not yet in possession of the diploma, you can upload it upon enrolment at the very latest - until you have not uploaded your diploma, you can only gain conditional admission;
- an official translation of the qualification into Italian (not necessary for qualifications in German or English);
- the Diploma supplement, where it must be indicated:
  - that the student has achieved at least 180 credit points (ECTS) and
  - that the study title gives access to a Master course.
  In case of doubt, unibz reserves the right to request further documents (e.g. declaration of equivalent value);
- the declaration of equivalent value of your qualification, in the case the Diploma supplement is missing. If you are not yet in possession of the declaration, you can upload it upon enrolment at the very latest (see next paragraph);
- the valid permit to stay for Italy (only for non EU-citizens legally resident in Italy) – see below chapter "EU-citizens and equivalent" point 2.

What is the declaration of equivalent value
If you have a qualification from abroad, you must certify that your qualification would grant you entry to a similar university course in the country where you achieved this qualification.
For that reason you must:
- apply for the "dichiarazione di valore" (declaration of equivalent value) at the Italian consulate or embassy abroad (please apply for the declaration as soon as possible since it can often require long processing times);
- upload the declaration upon enrolment at the very latest, together with the other relevant documents.

EU-CITIZENS AND EQUIVALENT

They are considered as equivalent:
Citizens from Norway, Iceland, Liechtenstein, Switzerland, San Marino and Vatican;
1. Non-EU-citizens with a valid permit to stay in Italy (see article 39, paragraph 5 of decree no. 286 of 25.07.1998: "**permesso di soggiorno**" for work, family reasons, political or humanitarian asylum, religious reasons). In this case, you apply directly to the University as described above and must submit a copy of your valid permit to stay. A permit to stay for study reasons or a visa for tourism is not sufficient. If the permit deadline has expired, you must attach a renewal request. NB: if you do not provide the permit for one reason or another, you will be automatically considered a non-EU citizen living abroad and therefore subject to the admission procedure through the Italian authorities acting in your country of origin.

Deadlines	Begin	End (term of exclusion)
Eu-Citizens and Equivalent	20 May 2019	31 July 2019, 12:00 noon

SELECTION PROCEDURE

To be admitted, applicants need to fulfil the **admission criteria**.

a. Admission criteria

In order to be admitted, applicants must fulfil the following requirements:
- **Meet the application deadline;**
- **Have excellent academic background**: candidates will be evaluated on the basis of their curriculum vitae, academic grades, professional experience, and letters of recommendation.
- Typology a)
  • Italian Bachelor degree ("diploma di laurea") in Computer Science (Scienze e tecnologie informatiche, classe L-31), Information Engineering (Ingegneria dell'informazione, classe L-08)
  • equivalent Italian degree obtained according to the regulations previously in force
  • other degrees in the field of Computer Science awarded abroad and recognized as suitable

- Typology b)
  • Italian Bachelor degree ("diploma di laurea") in Physics (Scienze e tecnologie fisiche, classe L-30), Mathematics (Scienze matematiche, classe L-36), Statistics (Statistica, classe L-41) or Industrial Engineering (Ingegneria industriale, classe L-9) with general and disciplinary skills in computer science
  • equivalent Italian degree obtained according to the regulations previously in force with general and disciplinary skills in computer science
  • other degrees in the field of Physics, Mathematics or Statistics awarded abroad with general and disciplinary skills in computer science and recognized as suitable.

- **Provide proof of proficiency in English language at level B2 (CEFR)**
  - o With one or more of the following internationally recognized certificates, issued no more than 5 years before application deadline date: TOEFL (>=567 (paper based), >=227 (computer-based), or >=87 (internet-based)), IELTS (>=6.0) or equivalent certificates. For more information regarding "Equivalent certificates", applicants are advised to check at http://em-se.eu/wp-content/uploads/2015/11/English_certificate_conversion.pdf
  - o With University declaration of undergraduate studies in English: applicants who have received a degree from a university-level institution where the official teaching language is English must submit a declaration issued by the same University stating that English is the official language of the respective program of degree at level B2 or equivalent.
  - o With country of origin certification: applicants who are citizens and first-degree-holders of the following English speaking countries Antigua & Barbuda, Australia, Bahamas, Barbados, Belize, Canada, Gambia, Ghana, Grenada, Guyana, Republic of Ireland, Jamaica, Kiribati, Liberia, Mauritius, Micronesia, New Zealand, Nigeria, Papua New Guinea, St. Kitts-Nevis, St. Lucia, St. Vincent, Sierra Leone, Solomon Islands, Trinidad & Tobago, Uganda, United Kingdom, United States of America, Zambia or Zimbabwe must submit a document attesting their country of origin.
  - o The consortium may request an assessment of the student's English level during the selection interview.

Candidates from India, Pakistan and Bangladesh are advised to contact in advance the relevant diplomatic Representation in their country of residence in order to confirm the documentation required for the pre-enrolment procedure in case of acceptance.

In order to proof their eligibility for the admission criteria, applicants must submit in the online portal the following digital documents that must be compliant to the originals:
- A copy of the of English proficiency certificate;
- Curriculum Vitae (European format);
- Proof of nationality (copy of passport);
- Certified (translated into English) copy of university diploma;
- Certified (translated into English) copy of Transcript of study Results (subjects taken during their degrees, along with the marks obtained and the number of hours/credits devoted to each subject); and

b. Selection criteria

Candidates that fulfil the admission criteria will be ranked according to the following selection criteria:
- Academic records;
- Type of entrance qualification;
- Work experience and professional qualifications;
- Curriculum vitae;

Results of the admission will be likely published by 9 August 2019.

CONFIRMATION OF STUDY PLACE AND ENROLMENT

If you have been admitted to more than one degree course, you can only confirm a study place in one of them. With this confirmation you refrain from the admission to the other degree courses and lose the right to move up in the other ranking lists.

For enrolment you need to:

1. **pay the first instalment of university fees** (747,50 €) - The bank details for transferring the first instalment will be given in the Application Portal in due time.

2. **upload the payment receipt in the Application Portal** (to confirm your study place). Please note that payment will only be accepted once the receipt has been received - it is not enough just to make the payment, otherwise you will lose your study place!

Deadline	**23 August 2019,** 12:00 noon

If you do not respect this deadline, you will automatically lose your study place, which will be offered to the subsequent applicant in the ranking list.

Please note that payment does not allow you to receive student status, which will be acquired upon enrolment.
If you have a confirmed study place, there will be no refund of the university fees unless, in the event of non-EU applicants resident abroad, you do not receive the necessary documents from the Italian authorities in your country.

Admission with reservation:
If you do not have the required academic qualification, you will be given a conditional offer for a study place and you must submit your qualification upon enrolment. If you achieve your qualification after the enrolment deadline, you cannot enrol and you will lose your place which will be offered to the subsequent applicant in the ranking list. Suggestion: If you achieve your qualification after the enrolment deadline, you should not pay the tuition fees to confirm the study place. You will be able to submit a late enrolment request to the Rector and, only if there are study places still available, you can enrol by December 18, 2019.

3. **in the unibz application portal www.unibz.it, enrol online**

	Begin	**End**
Deadline	9 August	**11 October 2019,** 12:00 noon

Enrolment is recommended as early as possible, so you have the possibility to upload incomplete documents before the end of the deadline.

If you do not respect the deadline for enrolment, you will lose your study place, which will be offered to the subsequent applicant in the ranking list.

If you have gained your qualification abroad you must upload (if not uploaded upon application):
• diploma of your qualification
• official translation of your diploma into Italian (translation is not necessary if the certificates have been issued in German or English)

• the Diploma supplement, where it must be indicated:
    • that the student has achieved at least 180 credit points (ECTS) and
    • that the study title gives access to a Master course.
 In case of doubt, unibz reserves the right to request further documents (e.g. declaration of equivalent value).

• the declaration of equivalent value of the applicants qualification, in the case the Diploma supplement is missing.

At the beginning of the academic year you have to submit the originals of the above mentioned documents to the Student Secretariat.

Please note that if you do not possess a valid entrance qualification, you could be excluded with Rector's decree even after enrolment.

If you are a non-EU citizen resident abroad:
If you are able to be admitted to the admission procedure of the course you applied for (check the admission ranking lists), the Italian Authorities in your own country will issue you with the entry visa for studies/university: this will allow you to arrive in Italy to sit any entrance tests you have to take, and to enrol for the course that you have applied for, after passing the selection procedure. According to Italian law, within 8 working days of your arrival in Italy, you must have applied for the permit to stay: as soon as you arrive you should go to the Advisory Service and you will be given the necessary information for starting this procedure. Once you will obtain your permit of stay for Italy (permesso di soggiorno), you have to deliver it to the Student Secretariat personally or via e-mail.

Students intending to transfer from another Italian University to unibz have to submit to the Student Secretariat - at the beginning of the academic year - a copy of the transfer application presented at the university of origin.

TUITION FEES

Enrolment taxes and fees for the 2019/20 academic year amount to **1.347,50 €**.

- **1st instalment** (747,50 €)*: includes the provincial tax for the right to study of 147,50 € and a revenue stamp of 16 €.
- **2nd instalment** (600 €): must be paid by 31 March 2020.

The first instalment must be paid in order to enrol.
Delayed payment of the second instalment will result in a fine being levied. If you have not paid your taxes or other fees, you will be unable to take exams and will not be able to transfer to other universities or other degree courses. If you drop out of a course, interrupt your studies or are excluded from studies, you are not entitled to reimbursement of fees.

Exemption from the University fees (and the provincial tax) is granted to:
- Students with a disability recognized under article 3, paragraph 1, of Law No 104/1992, or with a disability up to or exceeding 66%: the disability certificate, issued by the health authorities, must be presented at the beginning of the academic year.
- Foreign students who have been granted a scholarship from the Italian government.

Entitled to receive a refund of the tuition fees are those students who benefit from a scholarship granted by the Autonomous Province of Bozen-Bolzano (see below).

RECOGNITION OF CREDIT POINTS

After enrolment, you can apply for recognition of the credit points gained at the end of your previous university studies, if they are compatible with the subjects offered.
You can fill out the online application using Cockpit (Intranet for students, access will be possible only after enrolment).
The Degree Council will evaluate the application and the credit points - if recognised - will be inserted in your student's career.
Further information are available in the Faculty Secretariat.

ADVISORY SERVICE

The Advisory Service informs you about the faculties and the study programmes and provides support regarding your choice of study at the InfoPoints in Bozen-Bolzano and Brixen-Bressanone (by appointment). In many cases, a simple ring or an email is enough to get the requested information.
Addresses and telephone numbers can be found on the last page of this Manifesto.

STUDENTS WITH DISABILITIES OR LEARNING DISORDERS

Students with disabilities:
- Support during the Advisory Service will arrange the support according to your needs so that you can sit the admission exams without difficulty. You must therefore submit a certificate of disability to the Advisory Service, Piazza Università 1 – Bozen-Bolzano, either in person by appointment, or via e-mail to study@unibz.it or via fax (+39 0471 012109), by the application deadline.
- Support while you study: please contact the Advisory Service to discuss any further support you may need throughout your time at the University.
- Exemption from tuition fees: please read the paragraph entitled "Tuition Fees".

Students with learning disorders (law n.170/2010):
- Support during the admission procedure: you are entitled to receive 30% extra time for written entrance examinations. You need to submit an evaluation that documents your learning disorder (diagnosis) in a timely manner before any language or admission exams and no later than the application deadline to the Advisory Service, Piazza Università 1 – Bozen-Bolzano, either in person by appointment, or via e-mail to study@unibz.it or via fax (+39 0471 012109), by the application deadline. The certification provided must have been issued by an institution recognised by your national health service and the diagnosis submitted cannot be accepted if it is more than 3 years old.
- Support while you study: please contact the Advisory Service to discuss any further support you may need throughout your time at the University.

Other forms of support are offered by the School and University Welfare Office of the Autonomous Province of Bozen-Bolzano (address and other details can be found on the last page).

STUDY GRANTS AND STUDENT ACCOMMODATION

The School and University Welfare Office of the Autonomous Province of Bozen-Bolzano (Amt für Hochschulförderung - Ufficio per il Diritto allo Studio universitario) can be contacted for:
- **Accommodation in Bozen-Bolzano, Brixen-Bressanone and Bruneck-Brunico:** you can apply **from mid/end of May 2019**. For information on the exact date and time, please refer to the website of the School and University Welfare Office at http://www.provincia.bz.it/diritto-allo-studio. The assignment of accommodation in student hostels follows a first-come, first-served policy. You can find further information on the same website from mid-April;
- **Study grants:** For further information, please contact the above-mentioned office, the "Südtiroler HochschülerInnenschaft" (sh.asus) or the Movimento Universitario Altoatesino (MUA). MUA and sh.asus also offer a support service for filling in applications. Students from non-EU countries will be eligible for these study grants only after one year of regular residence in South Tyrol;
- **Refund of the provincial tax**.
Addresses and telephone contacts are indicated on the last page of this Manifesto.

2019/20 ACADEMIC CALENDAR

Application	20.05. - 31.07.2019
Selection procedure and publication of ranking lists	by 09.08.2019
Payment of the 1st instalment of the fees	by 23.08.2019
Enrolment	09.08. - 11.10.2019*

Infodays for Freshers	30.09.-01.10.2019

1st semester	
Classes	30.09. - 20.12.19
Christmas holidays	24.12.2019 - 06.01.2020
Classes	07.01. - 18.01.2020
Exams	20.01. - 08.02.2020 (1st study year) 20.01. - 15.02.2020 (years after the first study year)

2nd semester	
Classes	24.02. - 09.04.2020
Easter holidays	10.04. - 13.04.2020
Classes	14.04. - 13.06.2020
Exams	18.06. - 11.07.2020

Autumn session	
Exams	24.08. – 12.09.2020 (1st study year) 24.08. - 26.09.2020 (years after the first study year)

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FOR FURTHER INFORMATION:

WHO?	WHAT?	WHERE?	WHEN?
Advisory Service Tel. +39 0471 012 100 study@unibz.it	General information and course guidance, foreign students and students with disability or learning difficulties, accommodation	Bozen-Bolzano: Universitätsplatz/Piazza Università 1 Building A – 1st floor Office A1.01 Infopoint	Tue + Thu 14:00 - 16:00 Wed + Fri 10:00 - 12:30
Student Secretariat Tel. +39 0471 012 200 studsec@unibz.it	Online application, enrolment, tuition fees	Bozen-Bolzano Universitätsplatz/Piazza Università 1 Building B – 1st floor Office B1.10	Mon + Wed + Fri 10:00 - 12:00 Tue + Thu 14:00 - 16:00
Faculty of Computer Science Tel. +39 0471 016 007 computer.science@unibz.it seis-secretariat@unibz.it	Admission procedure, ranking lists, didactics	Bozen-Bolzano Dominikanerplatz/Piazza Domenicani 3 1st floor Office 1.03 Left wing	Mon + Wed 10:00 - 12:00 Tue + Thu 14:00 - 16:00
Language Centre Tel. +39 0471 012 400 language.centre@unibz.it	Online upload of language certificates, enrolment to language assessment tests, language courses	Bozen-Bolzano: Universitätsplatz/Piazza Università 1 Building A – 1st floor Office A1.01 Infopoint	Tue + Thu 14:00 - 16:00 Wed + Fri 10:00 - 12:30
Amt für Hochschulförderung / Ufficio per il Diritto allo Studio universitario Office for School and University Assistance Tel. +39 0471 412 941/ 412 927 hochschulfoerderung@provinz.bz.it	Grants, accommodation in student halls	Bozen-Bolzano Andreas-Hofer-Straße/Via Andreas Hofer 18 2nd floor Office 213, 216 (Grants) Office 214 (Student halls)	Mon + Tue + Wed + Fri 09:00 - 12:00 Thu 08:30 - 13:00 / 14:00 - 17:30
South Tyrolean student association (sh.asus) Tel. +39 0471 974 614 bz@asus.sh	General information, support in filling out the application forms for grants	Bozen-Bolzano Kapuzinergasse/Via dei Cappuccini 2 Ground floor	Mon - Thu 09:00 - 12:30 / 14:00 - 17:00 Fri 09:00 - 12:30